

be quick

Quick dial from your desktop

It's not
Click-to-Dial.
It's Better.

Introduction

The "Be-Ingenuous" software application range has been designed to augment the range of Cisco Unified Communications platforms' feature sets, in areas driven by customer demand.

Because requirements will continually change, the Be-Ingenuous Range will grow organically to reflect this.

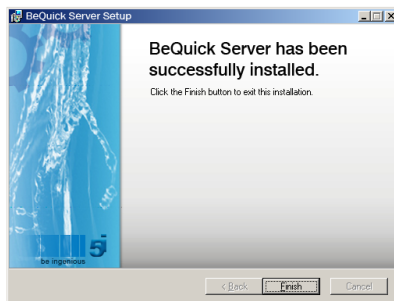
"Be-Quick" puts an end to having to copy down a telephone number on paper and then dial out from the handset. Now you highlight the number on screen and the system will dial out automatically. No incorrect key presses - number after number after number.

Be-Quick Overview

Be-Quick is CTI middleware that sits between the PC and any Cisco Unified Communications platform. Once you highlight a number on the PC screen and hit the hot keys, the number is pasted onto the PC clipboard. All superfluous information is stripped out and the number is dialled.

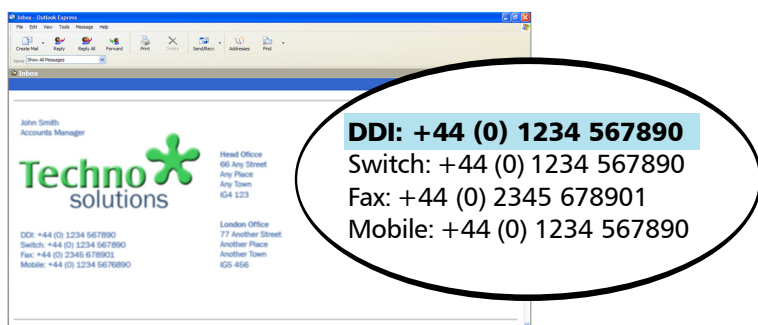
Easy to Install and set up

The application is client-server architecture and has an easy to use web interface. This means that it can be set up quickly and easily.



Everyone's Email signature has a telephone number

Look at the email signature above. Can you see the contact details? There is a DDI, a switchboard number, a fax and a mobile number too. Now you can simply highlight the number you want, hit the hot keys and hey presto, the number is dialled out automatically.



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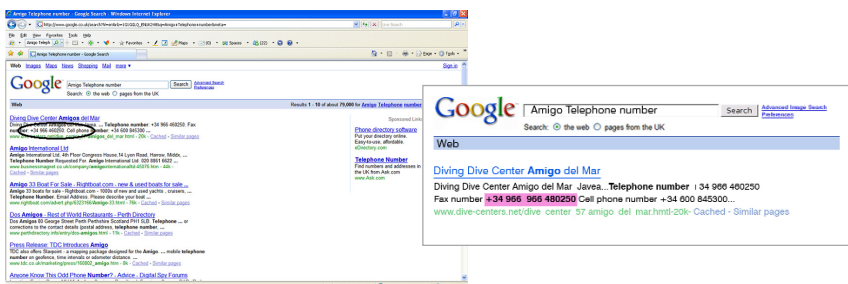
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How many times a day do you Google somebody or something?

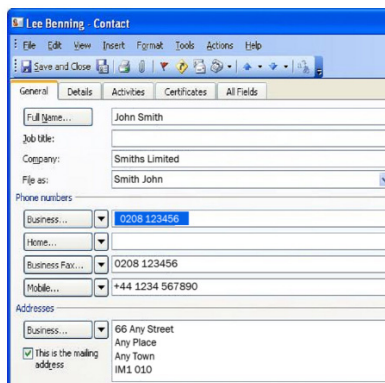
Another common use that demonstrates the versatility of Be-Quick is Google. Look at the page below



All you do is highlight the number, click the hotkeys and the application will dial out automatically. Simply pick up the handset (or headset) and continue as normal.

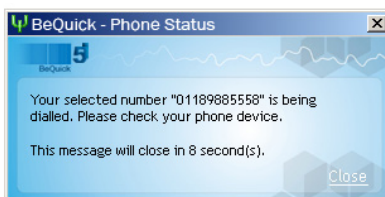
Any contact. Any Contact Management Database

Whether it's Outlook, Goldmine, Sage Line 50, Act!, Microsoft Excel, SQL or CRM - you can call any telephone number whether it's in one of the phone fields or simply free text in the notes section.



If you want Click-to-Dial from a Microsoft Application. You can have it.

If for any reason you want to eliminate the keyboard from each transaction, it is possible in Microsoft Outlook, Excel, or Access to customise a "Dial Out" icon so that the whole operation can be done with a mouse. For further details about this option, email beingenious-sales@5i.co.uk



Terminal Services and Citrix Environments

Be-Quick has been released to work in a standard Windows environment but for special releases for Citrix and terminal services environments you should email beingenious-sales@5i.co.uk with your infrastructure requirements

System Requirements

- Hardware Requirements: Processor (min) 1GHz 32-bit processor; 512 MB RAM
- Min Disk Requirements: NTFS File system formatted partition with a min 300 Mb of free space
- CD ROM or DVD drive
- Display 1024 X 768
- Minimum Network Requirements 56 Kbps between client and server

All applications are available on the 5i website and are downloadable as 30-day evaluation products.